

FY2027

Government of Guam
Self-Funded
Open Enrollment
BOOKLET

- Medical
- Prescription Drugs
- Vision

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Welcome to Your FY2027 Health Plan

We are pleased to serve as the Third Party Administrator of the Government of Guam Self-Insured Health Plan for FY2027, and to be your Pharmacy Benefit Manager as well, administered through OptumRx. With both your medical and pharmacy benefits managed together, you'll enjoy a seamless and coordinated experience.

The Plan is self-insured by the Government of Guam. This packet will help you understand the benefits available to you, how to use them, and how to enroll.

Your FY2027 Plan Choices

During FY2027, employees and retirees may choose from two medical plans:

HSA2000

PPO1500

Retirees have an additional option: the **Retiree Supplemental Plan (RSP)**. Retirees enrolled in Medicare Parts A and B must enroll in the RSP.

Retiree Supplemental Plan

Key Features Across Our Plans

A comprehensive medical network featuring access to the UnitedHealthcare network in the Continental U.S., with over 1 million providers.

\$500 Travel Benefit to participating providers in the Philippines or Taiwan. (pre-approval required and limitations apply.)

Gym benefits for you and your spouse/domestic partner through our partners: Custom Fitness, Paradise Fitness, STEEL Athletics, Synergy Studios, and Unified Fit.

A Wellness and Fitness Rewards program Membership in the Calvo's LifeStyle Club, offering savings and discounts at popular merchants on Guam.

A 50% Air Ambulance Discount Airfare to our designated Centers of Excellence for certain qualifying, pre-approved conditions.

Integrated pharmacy benefits through **OptumRx®**, giving you convenient access to your prescription coverage, mail-order options, and medication management tools.

Enrolling Is Easy

We've made open enrollment as simple as possible with our online enrollment tool. Visit enroll.calvos.net/govguam or scan the QR code to submit your enrollment information and upload any supporting documents (birth certificates, domestic partner affidavits, court-approved legal guardianship, and the like) — right from your desktop or mobile device.

Through www.calvos.net, you can download your member ID card, view your claims, upload documents, download forms and handbooks, and manage your deductible. You can also manage your prescriptions through the OptumRx website and use the Provider Finder tool on the UnitedHealthcare website — both linked from www.calvos.net.



Si Yu'os Ma'ase.

We look forward to servicing you and your family for FY2027.

Becoming a Member

Eligibility Information

In order to enroll in the Government of Guam (GovGuam) Self-Insured Plan, you and your dependents must first meet the eligibility requirements defined in The Government of Guam Plan.

You must complete an Enrollment Application and submit it with any other required documentation during an Open Enrollment period or within 31 days from the date you first become eligible for enrollment under the plan.

Subscriber Eligibility Requirements

- You must maintain legal residency in the Service Area, Guam & CNMI. Members must not be absent from the Service Area for more than 182 consecutive days. Some exclusions apply. Please refer to the Plan documents for more information.

Dependent Eligibility Requirements

Aside from meeting the eligibility requirements set forth by your employer, family members are eligible for coverage as dependents provided they are:

- Your legal spouse.
- Your domestic partner:
 - A domestic partner must be at least 18 years of age and must have lived with you for two consecutive years. A notarized affidavit is required.
 - A domestic partner may only be added during your employer's Open Enrollment Period.
 - Children of a domestic partner are not eligible for coverage.
- Married or unmarried dependent children under the age of 26 years.
- Biological Children
- Step-children
- Court-ordered:
 - Adoption
 - Full Legal Guardianship
- Coverage for dependent children will terminate upon reaching the age of 26 years.
- For natural children with a different last name from your own, you must provide the following:
 - A copy of the birth certificate which verifies you as a parent, or
 - For other dependents such as step children, legally adopted children, and children you have been awarded court-appointed legal guardianship, you must provide the following:
 - Birth Certificate.
 - Parents' marriage certificate (when required).
 - Legal Guardianship must be for "Full Guardianship". A copy of the guardian's latest income tax filing or an affidavit stating that the dependent will be included in the guardian's next tax filing of the subscriber.
 - Court documentation signed by a judge ordering adoption or legal guardianship.
- Legal guardianship terminates when the guardianship ends. Children under guardianship will only remain eligible until the guardianship terminates but no later than up to age 26 provided that the dependent was enrolled prior to becoming the legal age of 19.
- Unborn children are not eligible for coverage.
- Your disabled dependent child who is beyond the limiting age may continue to be eligible provided they are incapable of self-sustaining employment due to mental retardation or physical disability.
 - Proof of total disability from a licensed medical physician is required upon enrollment and annually thereafter, for approval by the TPA.
 - Proof of dependence, such as a copy of the subscriber's tax filing may be required.
- Q.M.C.S.O. or a copy of the qualified medical child support order must be provided. Children permanently residing outside the service area are only eligible to enroll in the plan if they qualify under the Q.M.C.S.O.

Becoming a Member (cont.)

Enrollment Period

You may elect to enroll on any of these occasions.

- Annual Open Enrollment Period.
- Initial Employment. You may enroll within 31 days from the date you first become eligible to enroll in the plan.
- Initial Retirement or Survivor of Retiree: You may enroll within 31 days from your effective date.
- Special Enrollment Periods: Full-time employees and their eligible dependent(s) may enroll outside of open enrollment as a result of a Qualifying Event as defined by H.I.P.A.A. Under H.I.P.A.A. a Qualifying Event is an event that causes you to lose coverage in another health plan due to:
 - You or your spouse's employment status change
 - Loss of eligibility as a child dependent
 - Divorce or end of Domestic Partnership
 - Death of the employee/primary policyholder
 - Medicare or Medicaid eligibility ends

A Special Enrollment opportunity also occurs if you acquire a new dependent through:

- Birth or Adoption.
- Marriage.
- Legal Guardianship.

Enrollment Applications or Change of Status (COS) Forms and any required documents must be submitted within 31 days following a Qualifying Event. If you have lost coverage in another health plan due to a Qualifying Event, you are also required to submit a H.I.P.A.A. Certificate of Creditable Coverage from your previous plan. Your previous plan is required to issue a H.I.P.A.A. Certificate to you in a timely manner.

Your coverage will begin on the first day of the next Premium Period from submission date following receipt of your Enrollment Application by Calvo's SelectCare.

Adding Dependents and Changes to your Coverage

You are able to enroll your new dependent(s), if you get married, obtain court-appointed legal guardianship, adopt a child or have a newborn baby as long as they meet the eligibility requirements. Coverage begins on the first day of the next Premium Period from submission date, however, coverage for newborn dependents begins at birth, and coverage for adopted dependents begins on the actual date of custody of the dependent.

If you do not enroll your dependents within the 31 day period from when they first become eligible, you would have to wait to enroll them during the next Open Enrollment Period.

To add dependents, you, as the subscriber must notify Calvo's SelectCare in the following manner:

- Complete a "Change of Status" Form (COS),
- Complete a "Health Statement" Form (when required by the plan),
- Submit all Required Documentation as outlined above,
- Make your request within 31 days of your dependent first becoming eligible.

Enrollment Lock-in Notice

Once enrolled in a health insurance plan under GovGuam, subscribers and their enrolled dependents are subject to a lock-in provision. This means:

- Coverage cannot be canceled or changed outside of the annual Open Enrollment (OE) period. Some exceptions apply.

Please note that enrollment in another health insurance policy does not qualify as a life event and will not allow cancellation of your current coverage outside of OE.

All requests for changes due to QE or SEP must be submitted with supporting documents within 31 days from the effective date for review.

Updating Your Information

Your Enrollment Application contains pertinent information. This information is very important because it identifies you and your dependent(s) as eligible members. Please inform our Customer Service Department or your H.R. Department immediately of any error on your Member ID Card or any changes in name, address, phone numbers or email address.

If you receive a card and did not enroll, please report it to customer service and D.O.A./HR

Other Insurance

Please submit a copy of your other health insurance ID card for coordination of benefit purposes (to include Medicare).

Coverage under the GovGuam Self-funded plan is limited to one plan per Employee and Dependents. Coordination of coverage between two or more GovGuam Self-funded policies is prohibited.

Benefit Plan Options

HSA2000



HSA2000

Schedule of Benefits

GovGuam FY2027



A full list of the Medical Exclusions can be found in the Member Handbook. Visit calvos.net to download the PDF.

Your Benefits: What the plan covers	Participating Providers	Non-participating Providers
DEDUCTIBLE PER INDIVIDUAL MEMBER	\$2,000	\$4,000**
DEDUCTIBLE PER FAMILY MEMBER (Classes 2-4) If an individual member of a family meets their \$3,400 embedded individual deductible, the plan begins to pay for covered services for that individual	\$4,000	\$12,000**
COVERAGE MAXIMUMS Individual member lifetime maximum	Unlimited	Unlimited
OUT OF POCKET MAXIMUMS (including accumulated deductible, copays, & member coinsurance) Per Individual member per policy year Per Family per policy year	\$4,000 \$12,000	\$30,000** \$90,000**
Any Services in the Philippines, Hawaii, the U.S. Mainland, and any foreign participating providers (Pre-Certification Required)	Requires a referral from your doctor and approval in advance from the plan	

Deductible and Co-Pay do not apply to these benefits when you go to a Participating Provider	Participating Providers	Non-participating Providers after Deductible is met:
PREVENTIVE SERVICES (Out-Patient Only) - In accordance with the guidelines established by the U.S. Preventive Services Task Force (USPSTF) Grades A and B recommendations. - Members may choose to receive age appropriate annual physical in the Philippines - Annual exam includes preventive lab tests		
ANNUAL PHYSICAL EXAM One exam every 12 months	Plan pays 100%	Not Covered
IMMUNIZATIONS/VACCINATIONS In accordance with the guidelines established by the CDC Advisory Committee on Immunization Practices	Plan pays 100%	Not Covered
PRE-NATAL CARE Including Routine Labs and 1st ultrasound	Plan pays 100%	Not Covered
WELL-CHILD CARE In accordance with the Bright Futures/American Academy of Pediatrics recommendations for Preventive Pediatric Health Care Infancy (Newborn to nine months) Maximum seven visits Early Childhood (One to four years old) Maximum seven visits Middle Childhood / Adolescence (Five to 17 years old) Maximum one visit/year	Plan pays 100%	Not Covered
WELL-WOMAN CARE In accordance with the guidelines supported by the Health Resources and Services Administration (HRSA) Contraceptives including Sterilization and Tubal Ligation includes coverage of Breast Pumps (Limited to 1 per pregnancy up to \$100)	Plan pays 100%	Not Covered
ROUTINE CANCER SCREENINGS Including any applicable lab work, for cervical, prostate, colorectal, and breast (in accordance with PL 34-02, 34-03, and 34-109)	Plan pays 100%	Plan pays 50%*, Member pays 50%
ANNUAL EYE EXAM One exam every 12 months including refraction and glaucoma testing	Plan pays 100%	Not Covered
VISION CARE SUPPLIES Frames, lenses, contact lenses, fitting	Plan pays 100% up to \$150 per member per plan year Member pays anything beyond \$150	
AIRFARE BENEFIT TO CENTERS OF EXCELLENCE ONLY For members who meet qualifying conditions, Plan provides roundtrip economy airfare (Plan Approval Required)	Plan pays 100%	Not Covered

HSA2000

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Deductible and Co-Pay do not apply to these benefits when you go to a Participating Provider	Participating Providers	Non-participating Providers after Deductible is met:
TRAVEL BENEFIT - Prior authorization (written approval) and coordination is required from Plan prior to departure from Guam - Applicable only to approved referrals for conditions not treatable on Guam - Airfare and/or lodging expenses coverage for eligible members for approved specialty care visits, consultations, treatments and hospitalization services at Participating Providers in the Philippines or in Taiwan - Executive check-ups preventive services, primary care services and dental care DO NOT QUALIFY for this benefit - Conditions and limitations apply as specified in the Member Handbook	Member pays all cost above \$500 Limited to once per plan year	Not Covered
Deductible must be met for these benefits	Participating Providers	Non-participating Providers after Deductible is met:
ACUPUNCTURE 30 visits per member per plan year	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
AIDS TREATMENT Exclusive of Experimental Drugs (Pre-Certification Required)	Plan pays 80% Member pays 20%	Not Covered
ALLERGY TESTING Maximum \$1,000 per member per plan year (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
AMBULATORY SURGI-CENTER CARE (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
AUTISM SPECTRUM DISORDER (In compliance with Guam Law)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
BLOOD & BLOOD DERIVATIVES	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
BREAST RECONSTRUCTIVE SURGERY (In accordance with 1998 W.H.C.R.A) (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
CARDIAC SURGERY	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
CATARACT SURGERY Outpatient Only (including conventional lens)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
CHEMICAL DEPENDENCY	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
CHEMOTHERAPY BENEFIT (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
CONGENITAL ANOMALY DISEASES COVERAGE (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
DEEP TRANSCRANIAL MAGNETIC STIMULATION (Pre-Certification Required)	Plan pays 80% Member pays 20%	Not Covered
DIAGNOSTIC TESTING MRI, Pathology Labs, CT scan, and other diagnostic procedures (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
DURABLE MEDICAL EQUIPMENT Standard Equipment (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
ELECTIVE SURGERY (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%

HSA2000

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Deductible must be met for these benefits	Participating Providers	Non-participating Providers after Deductible is met:
EMERGENCY CARE For off-island emergencies, Plan must be contacted and advised within 48 hours 1. U.S. based and Out-of-U.S. emergency facility, physician services, laboratory, X-rays 2. Ambulance Services (Ground Transportation Only)	Plan pays 80% Member pays 20%	Plan pays 80%* Member pays 20%*
NON-EMERGENCY CARE In a hospital emergency room	Plan pays 50%* Member pays 50%	Plan pays 50%* Member pays 50%
END STAGE RENAL DISEASE / HEMODIALYSIS (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
HEARING AIDS Maximum \$500 per member per plan year	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
HOSPITALIZATION & INPATIENT BENEFITS 1. Room & Board for a semi-private room, intensive care, and surgery 2. All other inpatient hospital services including laboratory, x-ray, operating room, anesthesia and medication 3. Physician's hospital services 4. Inpatient Hospice (limited to 30 days)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
IMPLANTS (Limitations apply, please refer to contract) Limited to cardiac pacemakers, heart valves, stents, Intraocular lenses, orthopedic internal prosthetic devices	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
INHALATION THERAPY	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
MATERNITY CARE Labor and Delivery	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
NUCLEAR MEDICINE (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
ORGAN TRANSPLANT Including but not limited to: Heart, Lung, Liver, Kidney, Pancreas, Intestine, Bone Marrow, Cornea. Benefits include organ donor. (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
ORTHOPEDIC CONDITIONS Internal and External Prosthesis (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
OUTPATIENT PHYSICIAN CARE & SERVICES Primary Office Visits	Member pays \$20 copay	Plan pays 50%* Member pays 50%
Specialist Office Visits	Member pays \$40 copay	Plan pays 50%* Member pays 50%
Outpatient Laboratory Routine Laboratory	Member pays \$20 copay	Plan pays 50%* Member pays 50%
Specialty/Diagnostic Laboratory	Plan pays 80%* Member pays 20%	Plan pays 50%* Member pays 50%
X-Ray Services	Member pays \$20 copay	Plan pays 50%* Member pays 50%
HOME HEALTH CARE 120 visits per plan year	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
HOSPICE CARE FACILITY OUTPATIENT Maximum 180 days per plan year (Pre-Certification Required)	Plan pays 100%	Plan pays 50%* Member pays 50%

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HSA2000

Schedule of Benefits

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Deductible must be met for these benefits	Participating Providers	Non-participating Providers after Deductible is met:
ALLERGY SERUM & INJECTIONS Does not include those on the Specialty Drugs List & Orthopedic injections	Plan pays 80%; Member pays 20%	Plan pays 50%* Member pays 50%
CHIROPRACTIC CARE 30 visits per member per plan year	\$20 copay after deductible is met	Plan pays 50%* Member pays 50%
MENTAL HEALTH AND SUBSTANCE ABUSE	Member pays \$20 copay	Plan pays 50%* Member pays 50%
SHORT TERM REHABILITATION Includes coverage for Occupational, Physical and Speech Therapies; 60 combined visits per plan year	Member pays \$40 copay	Plan pays 50%* Member pays 50%
URGENT CARE	Member pays \$50 copay	Plan pays 50%* Member pays 50%
VOLUNTARY SECOND SURGICAL OPINION	Member pays \$40 copay	Plan pays 50%* Member pays 50%
► PRESCRIPTION FORMULARY DRUGS through Optum Rx® ► PREVENTIVE FORMULARY DRUGS (Deductible does not apply) In accordance with the guidelines established by the U.S. Preventive Services Task Force (USPSTF) Grades A and B recommendations.	\$0 Member copay 30 day supply	Plan pays 50% of billed amount not to exceed Average Wholesale Price (AWP)
► PREFERRED FORMULARY GENERIC DRUGS	\$15 copay per month supply \$0 copay for 90-day Mail Order Drugs	
► PREFERRED FORMULARY BRAND NAME DRUGS	\$30 copay per month supply \$30 copay for 90-day Mail Order Drugs	
► NON-PREFERRED FORMULARY GENERIC AND BRAND NAME DRUGS	\$100 copay per month supply \$100 copay for 90-day Mail Order Drugs	
► SPECIALTY FORMULARY DRUGS (Medically Necessary Only and Pre-Certification Required)	\$100 Member Co-Pay (30 day supply)	Not Covered
► PRESCRIPTION FORMULARY DRUGS OUTSIDE GUAM/CNMI/USA	Plan pays 80%; Member pays 20% not to exceed Average Wholesale Price (AWP)	
RADIATION THERAPY (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
ROBOTIC SURGERY/ROBOTICS SUITE (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
SKILLED NURSING FACILITY Maximum 60 days per member per plan year (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
SLEEP APNEA Diagnostics and Therapeutic Procedure (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%
STERILIZATION PROCEDURES Vasectomy (Outpatient Only)	Plan pays 80% Member pays 20%	Plan pays 50%* Member pays 50%

* Eligible Charges for Non-Participating Providers are limited to the lesser of actual charges or Medicare's participating provider fee schedule in the geographic location where the service was rendered, unless otherwise provided in the Agreement. The Covered Person pays any excess above Eligible Charges. ** A separate deductible applies for services rendered by non-participating providers.

Benefit Plan Options

PPO1500



PPO1500

Schedule of Benefits

GovGuam FY2027



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Your Benefits: What the plan covers	Participating Providers	Non-participating Providers
DEDUCTIBLE PER INDIVIDUAL MEMBER	\$1,500	\$3,000**
DEDUCTIBLE PER FAMILY MEMBER If a member meets their \$1,500, the plan begins to pay for covered services for that member	\$3,000	\$9,000**
COVERAGE MAXIMUMS Individual member lifetime maximum	Unlimited	Unlimited
OUT OF POCKET MAXIMUMS (including accumulated deductible, copays, & member coinsurance) Per Individual member per policy year Per Family per policy year	\$3,000 \$9,000	\$30,000** \$90,000**
Any Services in the Philippines, Hawaii, the U.S. Mainland, and any foreign participating providers (Pre-Certification Required)	Requires a referral from your doctor and approval in advance from the plan	
Deductible and Co-Pay do not apply to these benefits when you go to a Participating Provider	Participating Providers	Non-participating Providers after Deductible is met:
PREVENTIVE SERVICES (Out-Patient Only) - In accordance with the guidelines established by the U.S. Preventive Services Task Force (USPSTF) Grades A and B recommendations. - Members may choose to receive age appropriate annual physical in the Philippines - Annual exam includes preventive lab tests		
ANNUAL PHYSICAL EXAM One exam every 12 months	Plan pays 100%	Not Covered
IMMUNIZATIONS/VACCINATIONS In accordance with the guidelines established by the CDC Advisory Committee on Immunization Practices	Plan pays 100%	Not Covered
PRE-NATAL CARE Including Routine Labs and 1st ultrasound	Plan pays 100%	Not Covered
WELL-CHILD CARE In accordance with the Bright Futures/American Academy of Pediatrics recommendations for Preventive Pediatric Health Care Infancy (Newborn to nine months) Maximum seven visits Early Childhood (One to four years old) Maximum seven visits Middle Childhood / Adolescence (Five to 17 years old) Maximum one visit/year	Plan pays 100%	Not Covered
WELL-WOMAN CARE In accordance with the guidelines supported by the Health Resources and Services Administration (HRSA) Contraceptives including Sterilization and Tubal Ligation includes coverage of Breast Pumps (Limited to 1 per pregnancy up to \$100)	Plan pays 100%	Not Covered
ROUTINE CANCER SCREENINGS Including any applicable lab work, for cervical, prostate, colorectal, and breast (in accordance with PL 34-02, 34-03, and 34-109)	Plan pays 100%	Plan pays 70%*, Member pays 30%
ANNUAL EYE EXAM One exam every 12 months including refraction and glaucoma testing	Plan pays 100%	Not Covered
VISION CARE SUPPLIES Frames, lenses, contact lenses, fitting	Plan pays 100% up to \$150 per member per plan year Member pays anything beyond \$150	
AIRFARE BENEFIT TO CENTERS OF EXCELLENCE ONLY For members who meet qualifying conditions, Plan provides roundtrip economy airfare (Plan Approval Required)	Plan pays 100%	Not Covered

PPO1500

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Deductible and Co-Pay do not apply to these benefits when you go to a Participating Provider	Participating Providers	Non-participating Providers after Deductible is met:
TRAVEL BENEFIT - Prior authorization (written approval) and coordination is required from Plan prior to departure from Guam - Applicable only to approved referrals for conditions not treatable on Guam - Airfare and/or lodging expenses coverage for eligible members for approved specialty care visits, consultations, treatments and hospitalization services at Participating Providers in the Philippines or in Taiwan - Executive check-ups preventive services, primary care services and dental care DO NOT QUALIFY for this benefit - Conditions and limitations apply as specified in the Member Handbook	Member pays all cost above \$500 Limited to once per plan year	Not Covered
Deductible does not apply to these benefits when you go to a Participating Provider	Participating Providers	Non-participating Providers after Deductible is met:
OUTPATIENT PHYSICIAN CARE & SERVICES		
PRIMARY OFFICE VISITS	Member pays \$20 copay	Plan pays 70%* Member pays 30%
SPECIALIST OFFICE VISITS	Member pays \$40 copay	Plan pays 70%* Member pays 30%
OUTPATIENT LABORATORY		
Routine Laboratory	Member pays \$20 copay	Plan pays 70%* Member pays 30%
Specialty/Diagnostic Laboratory	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
X-RAY SERVICES	Member pays \$20 copay	Plan pays 70%* Member pays 30%
HOME HEALTH CARE 120 visits per plan year	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
HOSPICE CARE FACILITY OUTPATIENT maximum 180 days per plan year (Pre-Certification Required)	Plan pays 100%	Plan pays 70%* Member pays 30%
ALLERGY SERUM & INJECTIONS Does not include those on the Specialty Drugs List & Orthopedic injections	Plan pays 80%; Member pays 20%	Plan pays 70%* Member pays 30%
CHIROPRACTIC CARE 30 visits per member per plan year	\$20 copayment	Plan pays 70%* Member pays 30%
MENTAL HEALTH AND SUBSTANCE ABUSE	Member pays \$20 copay	Plan pays 70%* Member pays 30%
SHORT TERM REHABILITATION Includes coverage for Occupational, Physical and Speech Therapies; 60 combined visits per plan year	Member pays \$40 copay	Plan pays 70%* Member pays 30%
URGENT CARE	Member pays \$50 copay	Plan pays 70%* Member pays 30%
VOLUNTARY SECOND SURGICAL OPINION	Member pays \$40 copay	Plan pays 70%* Member pays 30%
PRESCRIPTION FORMULARY DRUGS through Optum Rx® PREVENTIVE FORMULARY DRUGS (Deductible does not apply) In accordance with the guidelines established by the U.S. Preventive Services Task Force (USPSTF) Grades A and B recommendations.	\$0 Member copay 30 day supply	Plan Pays 70% of billed amount, based upon the Claims Administrators Maximum Plan Allowance (MPA)
PREFERRED FORMULARY GENERIC DRUGS	\$15 copay per month supply \$0 copay for 90-day Mail Order Drugs	Plan Pays 70% of billed amount, based upon the Claims Administrators Maximum Plan Allowance (MPA)

PPO1500

Schedule of Benefits

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Deductible does not apply to these benefits when you go to a Participating Provider	Participating Providers	Non-participating Providers after Deductible is met:
► PREFERRED FORMULARY BRAND NAME DRUGS	\$30 copay per month supply \$30 copay for 90-day Mail Order Drugs	Plan Pays 70% of billed amount, based upon the Claims Administrators Maximum Plan Allowance (MPA)
► NON-PREFERRED FORMULARY GENERIC AND BRAND NAME DRUGS	\$100 copay per month supply \$100 copay for 90-day Mail Order Drugs	
► SPECIALTY FORMULARY DRUGS (Medically Necessary Only and Pre-Certification Required)	\$100 Member Co-Pay (30 day supply)	Not Covered
► PRESCRIPTION FORMULARY DRUGS OUTSIDE GUAM/CNMI/USA	Plan pays 80%; Member pays 20% not to exceed Average Wholesale Price (AWP)	
Deductible must be met for these benefits when you go to a Participating and Non-Participating Provider	Participating Providers	Non-participating Providers after Deductible is met:
ACUPUNCTURE 30 visits per member per plan year	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
AIDS TREATMENT Exclusive of Experimental Drugs (Pre-Certification Required)	Plan pays 80% Member pays 20%	Not Covered
ALLERGY TESTING Maximum \$1,000 per member per plan year (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
AMBULATORY SURGI-CENTER CARE (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
AUTISM SPECTRUM DISORDER (In compliance with Guam Law)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
BLOOD & BLOOD DERIVATIVES	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
BREAST RECONSTRUCTIVE SURGERY (In accordance with 1998 W.H.C.R.A) (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
CARDIAC SURGERY	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
CATARACT SURGERY Outpatient Only (including conventional lens)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
CHEMICAL DEPENDENCY	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
CHEMOTHERAPY BENEFIT (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
CONGENITAL ANOMALY DISEASES COVERAGE (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
DEEP TRANSCRANIAL MAGNETIC STIMULATION (Pre-Certification Required)	Plan pays 80% Member pays 20%	Not Covered
DIAGNOSTIC TESTING MRI, Pathology Labs, CT scan, and other diagnostic procedures (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
DURABLE MEDICAL EQUIPMENT Standard Equipment (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%

PPO1500

Schedule of Benefits

GovGuam FY2027



A full list of the Medical Exclusions can be found in the Member Handbook. Visit calvos.net to download the PDF.

Deductible must be met for these benefits when you go to a Participating and Non-Participating Provider	Participating Providers	Non-participating Providers after Deductible is met:
ELECTIVE SURGERY (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
EMERGENCY CARE For off-island emergencies, Plan must be contacted and advised within 48 hours 1. U.S. based and Out-of-U.S. emergency facility, physician services, laboratory, X-rays 2. Ambulance Services (Ground Transportation Only)	Plan pays 80% Member pays 20%	Plan pays 80%* Member pays 20%*
NON-EMERGENCY CARE In a hospital emergency room	Plan pays 50%* Member pays 50%	Plan pays 50%* Member pays 50%
END STAGE RENAL DISEASE / HEMODIALYSIS (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
HEARING AIDS Maximum \$500 per member per plan year	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
HOSPITALIZATION & INPATIENT BENEFITS 1. Room & Board for a semi-private room, intensive care, and surgery 2. All other inpatient hospital services including laboratory, x-ray, operating room, anesthesia and medication 3. Physician's hospital services 4. Inpatient Hospice (limited to 30 days)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
IMPLANTS (Limitations apply, please refer to contract) Limited to cardiac pacemakers, heart valves, stents, Intraocular lenses, orthopedic internal prosthetic devices	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
INHALATION THERAPY	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
MATERNITY CARE Labor and Delivery	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
NUCLEAR MEDICINE (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
ORGAN TRANSPLANT Including but not limited to: Heart, Lung, Liver, Kidney, Pancreas, Intestine, Bone Marrow, Cornea. Benefits include organ donor. (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
ORTHOPEDIC CONDITIONS Internal and External Prosthesis (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
RADIATION THERAPY (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
ROBOTIC SURGERY/ROBOTICS SUITE (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
SKILLED NURSING FACILITY Maximum 60 days per member per plan year (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
SLEEP APNEA Diagnostics and Therapeutic Procedure (Pre-Certification Required)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%
STERILIZATION PROCEDURES Vasectomy (Outpatient Only)	Plan pays 80% Member pays 20%	Plan pays 70%* Member pays 30%

* Eligible Charges for Non-Participating Providers are limited to the lesser of actual charges or Medicare's participating provider fee schedule in the geographic location where the service was rendered, unless otherwise provided in the Agreement. The Covered Person pays any excess above Eligible Charges. ** A separate deductible applies for services rendered by non-participating providers.

Benefit Plan Options

Retiree Supplemental Plan



Retiree Supplemental Plan

Schedule of Benefits

*Subscriber is required to have Medicare A and B

GovGuam FY2027

 A full list of the Medical Exclusions can be found in the Member Handbook. Visit calvos.net to download the PDF.

Eligibility Provision

RETIREES & SURVIVORS

Medicare A and B Primary

Qualified GovGuam retirees and survivors, who are age 65 and older and who are enrolled in Medicare Parts A & B Primary.

Qualified retirees and survivors who are under 65 years of age with a disability or ESRD under Medicare. Retiree/Survivor MUST maintain coverage with Medicare A & B in order to continue eligibility for this plan.

Only members on retirement status may enroll under the RSP Plan. Retirees returning to active status shall only be eligible to enroll in the Government of Guam Group Health Insurance as an active employee.

RSP DEPENDENTS

Spouse or domestic partner who are both Medicare Part A and B, Primary.

RSP DEPENDENTS

Not Medicare A and B Primary

Spouse, domestic partner and children up to age 26, regardless of student status NOT Medicare Primary or NOT Medicare enrolled must enroll in the PP01500 plan.

*Services covered by Medicare must be incurred by a Medicare participating provider. If your provider accepts Medicare assignment, then you pay nothing for covered charges. Services covered by Medicare and incurred at a non-Medicare provider within Guam/CNMI (or the United States) are not covered. If services are not covered by Medicare, services will only be covered at our participating provider per the benefits noted below. All services outside of Guam/CNMI require pre-authorization, to include the U.S. Mainland and Hawaii. With the exception of urgent and emergency care, services incurred outside of Guam/CNMI where pre-authorization was not obtained in advance of care will not be covered under the plan.

Plan pays Medicare Part A and Part B Deductible when applied by Medicare

Your Benefits: What the plan covers

In-Network Retiree Supplemental Plan Pays

PLAN DESCRIPTION

Medicare A & B is primary. The GovGuam plan pays secondary. Medicare covered services should be incurred at a Medicare provider. Services not covered by Medicare, but covered by the plan, should be received at a carrier in-network provider. Carrier will pay primary in this circumstance. Out-of-Network services are not covered unless referred and pre-approved.

OUT-OF-AREA SERVICES

Any service outside Guam that includes but is not limited to Philippines, Hawaii, U.S. Mainland, Japan, Taiwan, and any foreign participating providers (Pre-Certification Required)

Requires a referral from your doctor and approval in advance from the plan; When Medicare is not payable (outside U.S.), covered services under the plan are paid at the copay or coinsurance listed and the Plan pays primary in this circumstance. There is no deductible under this plan.

COVERAGE MAXIMUMS

Individual member annual maximum

Unlimited

Preventive Services (Out-Patient Only)

Retiree Supplemental Plan Pays

In accordance with the guidelines established by the U.S. Preventive Services Task Force (USPSTF) Grades A and B recommendations. Notes: Members may choose to receive age appropriate annual physical in the Philippines with no dollar limit. Annual exam includes preventive lab tests.

IMMUNIZATIONS/VACCINATIONS

In accordance with the guidelines established by the Advisory Committee on Immunization Practices

Medicare covers;
When Medicare is not primary, the plan pays 100%

WELL-WOMAN CARE

In accordance with the guidelines supported by the Health Resources and Services Administration (HRSA)
Contraceptives including Sterilization and Tubal Ligation
includes coverage of Breast Pumps (Limited to 1 per pregnancy up to \$100)

Medicare covers;
When Medicare is not primary, the plan pays 100%

ROUTINE CANCER SCREENINGS

Including any applicable lab work, for cervical, prostate, colorectal, and breast (in accordance with PL 34-02, 34-03, and 34-109)

Medicare covers;
When Medicare is not primary, the plan pays 100%

ANNUAL EYE EXAM including refraction and glaucoma testing

One exam every 12 months, covered in Guam only

Medicare covers;
When Medicare is not primary, the plan pays 100%

ANNUAL PHYSICAL EXAM

Medicare covers;
When Medicare is not primary, the plan pays 100%

VISION CARE SUPPLIES

Frames, lenses, contact lenses, fitting

Plan pays 100% up to \$150 per member per 12-months
Member pays anything beyond \$150

Retiree Supplemental Plan

Schedule of Benefits

*Subscriber is required to have Medicare A and B

GovGuam FY2027
 A full list of the Medical Exclusions can be found in the Member Handbook. Visit calvos.net to download the PDF.

Outpatient Physician Care and Services	Retiree Supplemental Plan Pays
ROUTINE HEARING EXAM Includes one routine exam every 24 months	Medicare covers; When Medicare is not primary, the plan pays 100%
PRIMARY OFFICE VISITS	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
SPECIALIST OFFICE VISITS	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
OUTPATIENT LABORATORY Routine Laboratory Specialty/Diagnostic Laboratory	- Medicare covers; Member pays Nothing - Plan pays 80% when approved outside of Medicare
X-RAY SERVICES	- Medicare covers; Member pays Nothing - Plan pays 80% when approved outside of Medicare
HOME HEALTH CARE 120 visits per plan year	- Medicare covers; Member pays Nothing - Plan pays 80% when approved outside of Medicare
HOSPICE CARE FACILITY OUTPATIENT maximum 180 days per plan year (Pre-Certification Required)	- Medicare covers; Member pays Nothing - Plan pays 80% when approved outside of Medicare
ALLERGY SERUM & INJECTIONS Does not include those on the Specialty Drugs List & Orthopedic injections	- Medicare Primary: Plan pays 100% per visit - Medicare Secondary: Plan pays 80% per visit outside of Medicare, Member pays 20% per visit
CHIROPRACTIC CARE 30 visits per member per plan year	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
MENTAL HEALTH AND SUBSTANCE ABUSE	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
SHORT TERM REHABILITATION Includes coverage for Occupational, Physical and Speech Therapies; 60 combined visits per plan year	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
URGENT CARE	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
VOLUNTARY SECOND SURGICAL OPINION	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare

Prescription Drugs through Optum Rx®	Participating Pharmacies Only
PREVENTIVE FORMULARY DRUGS (Deductible does not apply) In accordance with the guidelines established by the U.S. Preventive Services Task Force (USPSTF) Grades A and B recommendations.	\$0 copay 30 day supply
PREFERRED FORMULARY GENERIC DRUGS	\$15 Member Copay \$0 Member Co-Pay for 90-day Mail Order Drugs
PREFERRED FORMULARY BRAND NAME DRUGS	\$30 Member Co-Pay per month supply \$30 Member Co-Pay for 90-day Mail Order Drugs
NON-PREFERRED FORMULARY GENERIC AND BRAND NAME DRUGS	\$100 Member Co-Pay \$100 Member Co-Pay for 90-day Mail Order Drugs
SPECIALTY FORMULARY DRUGS (Medically Necessary Only and Pre-Certification Required)	\$100 Member Co-Pay
PRESCRIPTION FORMULARY DRUGS OUTSIDE GUAM/CNMI/USA	Plan pays 80%; Member pays 20% not to exceed Average Wholesale Price (AWP)

Retiree Supplemental Plan

Schedule of Benefits

*Subscriber is required to have Medicare A and B

Additional Benefits	Retiree Supplemental Plan Pays	
ACUPUNCTURE 30 visits per member, per plan year	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
AIRFARE BENEFIT TO CENTERS OF EXCELLENCE ONLY For members who meet qualifying conditions, Plan provides roundtrip economy airfare (Plan Approval Required)	Plan pays 100%	
AIDS TREATMENT Exclusive of Experimental Drugs (Pre-Certification Required)	- Participating Providers: Plan pays 80%; Member pays 20% - Non-participating Providers: Not Covered	
ALLERGY TESTING Maximum \$1,000 per member per plan year (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
AMBULATORY SURGI-CENTER CARE (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
AUTISM	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
BLOOD & BLOOD DERIVATIVES	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
BREAST RECONSTRUCTIVE SURGERY (In accordance with 1998 W.H.C.R.A) (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
CARDIAC SURGERY	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
CATARACT SURGERY Outpatient Only (including conventional lens)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
CHEMICAL DEPENDENCY	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
CHEMOTHERAPY BENEFIT (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
CONGENITAL ANOMALY DISEASES COVERAGE (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
DEEP TRANSCRANIAL MAGNETIC STIMULATION (Pre-Certification Required)	Plan pays 80% Member pays 20%	Not Covered
DIAGNOSTIC TESTING MRI, Pathology Labs, CT scan, and other diagnostic procedures (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
DURABLE MEDICAL EQUIPMENT Standard Equipment (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
ELECTIVE SURGERY (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
EMERGENCY CARE For off-island emergencies, Plan must be contacted and advised within 48 hours 1. U.S. based and Out-of-U.S. emergency facility, physician services, laboratory, X-rays 2. Ambulance Services (Ground Transportation Only)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare	
NON-EMERGENCY CARE in a hospital emergency room	Plan pays 50%* Member pays 50%	

Retiree Supplemental Plan

Schedule of Benefits

*Subscriber is required to have Medicare A and B

GovGuam FY2027

 A full list of the Medical Exclusions can be found in the Member Handbook. Visit calvos.net to download the PDF.

Additional Benefits	Retiree Supplemental Plan Pays
END STAGE RENAL DISEASE / HEMODIALYSIS (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
HEARING AIDS Maximum \$500 per member per plan year	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
HOSPITALIZATION & INPATIENT BENEFITS - Room & Board for a semi-private room, intensive care, coronary care and surgery - All other inpatient hospital services including laboratory, x-ray, operating room, anesthesia and medication - Physician's hospital services - Inpatient Hospice limited to 30 days	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
IMPLANTS (Limitations apply, please refer to contract) Limited to cardiac pacemakers, heart valves, stents, Intraocular lenses, orthopedic internal prosthetic devices	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
INHALATION THERAPY	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
NUCLEAR MEDICINE (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
ORGAN TRANSPLANT (Pre-Certification Required) Including but not limited to: Heart, Lung, Liver, Kidney, Pancreas, Intestine, Bone Marrow, Cornea (Benefits include organ donor)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
ORTHOPEDIC CONDITIONS Internal and External Prosthesis (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
RADIATION THERAPY (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
ROBOTIC SURGERY/ROBOTICS SUITE	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
SKILLED NURSING FACILITY Maximum 60 days per member per plan year (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
SLEEP APNEA Diagnostics and Therapeutic Procedure (Pre-Certification Required)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
STERILIZATION PROCEDURES Vasectomy (Outpatient Only)	- Plan pays Medicare 20% coinsurance; Member pays Nothing - Plan pays 80% when approved outside of Medicare
TRAVEL BENEFIT - Prior authorization (written approval) and coordination is required from Plan prior to departure from Guam - Applicable only to approved referrals for conditions not treatable on Guam - Airfare and/or lodging expenses coverage for eligible members for approved specialty care visits, consultations, treatments and hospitalization services at Participating Providers in the Philippines or in Taiwan - Executive check-ups preventive services, primary care services and dental care DO NOT QUALIFY for this benefit - Conditions and limitations apply as specified in the Member Handbook	- Participating Providers: Member pays all cost above \$500. Limited to once per plan year. - Non-participating Providers: Not Covered

(1) If a benefit is covered by Medicare, the RSP will cover the Part A or B deductible and the 20% coinsurance. If a benefit is NOT COVERED by Medicare, the RSP will cover the percentage indicated on the Schedule of Benefits only if the benefit is included in the GovGuam coverage.

Guam Providers: Participating Guam Doctors

GovGuam FY2027

Providers may change from time to time,
we encourage you to call our customer service department.

Doctors

Cardiology

ElBebawy, Bishoy*
Fernandez, Jose
Giambartolome, Alessandro*
Golla, Maheswara Satya G.R.
Holland, Marian C.
Inaba, Yoichi*
Kim, ByungSoo MD
Palusinski, Robert*
Prieto, Alejandro*
Quiros, Juan Carlos
Anastas, Deidre C.

Dermatology

Brinker, Alyson J.
Prodanovic, Edward -
VISITING*
Kim, Sang
Yang, Hoseong Steve*

E.N.T. (Otolaryngology)

Castro, Jerry*
Williams, Lawrence*

Endocrinology

Alford, Erika*
Rubio, Joel*

Family Practice

Akimoto, Vincent*
Akoma, Ugochukwu*
Arkless, Tyler M.,
Anderson, Mark*
Bryson, Julie*
Campus, Hieu*
Cook-Hyunh, Mariana
Cruz, Luis*
Daniel, Arthur
DeBardeleben, Daniel*
Encinas, Dwight Dave E.
Ferrer, Gamaliel Jesse T.*
Flores, Lisa*
Frickel, Wendy*
Galgo, Geoffrey*
Holmes, Cody
Hughes, Scott*
Jarrett, Kelli M.
Lee, Delores*
Loder, Bryce
Lom, Jitka
Manlucu, Luella*
Mariano, Maria*
McDermott, Kevin
Miyagi, Shishin*
Nguyen, Hoa Van*
Nguyen, Luan*
Raab, Jeremy*
Raguindin, Kristin A.

Richardson, Ian
Samaniego, Maria
Santos, Patrick
Schroeder Jr., Edmund*
Taياتano-Ritter, Denise*
Terlaje, Ricardo*
Wilkins, Keith

Gastroenterology

Aguon, Paul Alfred Muna
Farrell, Frank - VISITING*

Geriatrics

Liu, Pei-Chang*
Ouhadi, Faraz*
Schroeder Jr., Edmund*
Trihn, Dzong*

Hematology

Cummings, Amy L.
Friedman, FSamuel*
Ghraawi, Mohamad A.
Kim, Stanley
Paras, Roderick R.
Ryan, William
Victoria, Kitty E.

Infectious Disease Medicine

Gutierrez, Louise
Magcalas, Edgardo*
Patel, Meenal V.
Ursales, Anna Leigh*
Yamamoto, Michelle*

Internal Medicine

Alford, Erika*
Arcilla, Leopoldo*
Bessler, Jacob C.
Chang, Young
Chenet, Alix
Gutierrez, Louise
Inaba, Yoichi*
Lim, Doris*
Lim Jr., Johnny*
Lizama, Florencio Larry T.*
Magcalas, Edgardo*
Middendorf, Matthew
Nerves, Robert C.*
Neuhauser, Logan J.
Osman, Sherleen*
Ouhadi, Faraz*
Safabakhsh, Saied*
Samonte, Romeo*
Santana, Jared
Taitano, John Ray*
Thorp, Jonathan*
Trihn, Dzong*
Trinh, Tien*

Ursales, Anna Leigh*
Villa, Eden
Yamamoto, Michelle*

Nephrology

Kim, Youngho
Jungtrakoolchai, Vasin
McNeely, Johnathan
Nerves, Robert C.*
Osman, Sherleen*
Phillips, Sherif*
Rosales, John*
Safabakhsh, Saied*
Vu, Duy Tien

Neurology

Carlos, Ramel*
Hale, Justin
Hattori, Naho
Ming, Sue *
Rosengart, Axel

OB/GYN

Bieling, Friedrich*
Hirata, Greigh - VISITING
Miller, Vanessa - VISITING
Parker, Pamela D. - VISITING
Sidell, Jonathan* - VISITING
Shieh, Thomas
Sylvester, Jacqueline
Vercio, William
Von Walter, Astrid
(Telemedicine)

Oncology

Ambrale, Samir*
Au, Kin-Sing*
Coty, Paul*
Cummings, Amy L.
Hou, Wei Hsein
Ghraawi, Mohamad A.
Gomez, Gilda*
Kim, Stanley
Ko, Song-Chu*
Koch, Robert R.
Ryan, William
Strowbridge, Amy
Victoria, Kitty E.

Ophthalmology

Burton, Gregory P*
DeBenedictis, Marjorie*
Flowers, Charles
Garcia, Andrew
Ing, Jeffrey
Jack, Robert*
Lombard, Peter*
Moore, Luke*

Margalit, Eyal*
Parks, David - VISITING*

Orthopedics

Arafiles, Ruben*
Cunningham, Glenn*
Galang, Carmelino*

Pain Management

Batalla, Gamaliel
Jaffe, Todd
Pal, Joshua S.

Pediatrics

Blancaflor, Maria
Del Rosario, Amanda
Domalanta, Dina
Fojas, Milliecor
Garcia, Antonio
Garrido, John
James, Gabrielle
Lautzenheiser, Leia
Linsangan, Gladys
Marquez, April
Sarmiento, Dennis
Um, Michael
Soeharsono, Christian
Lapid, Gabriel C.

Physical Medicine & Rehabilitation

Gaerlan, Maria Stella*

Podiatry

Borja, Teresa*
Kim, Sungwook*
Frank, Crista*
Sangalang, Maria*
Silan, Noel*

Pulmonology/Critical Care

Agustin, Michael*
Aguon, Joleen*
Hernandez, Mary Elizabeth*
Ivanov, Rada
Meinhof, Klaus T.,
Kondapaneni, Muralidhar
Monson, Michael, J.E.

Radiology

Berg, Nathaniel*
Boles, Matthew
Fenton, Michael*
Gross, Robert
Hum, Barbara*
Khandelwal, Ashish*
Lizama, Vincent
Mallikarjunappa, M. K. *

Piana, Peachy*
Pomeranz, Stephen*
Shay, Jeffery*
Spak, Eric*
Taylor, Laura*
Thorisson, Hjalti
Young, John*

Rheumatology

Terrakanok, Jirapat

Sleep Medicine

Barthlen, Gabriele*
Hernandez, Mary Elizabeth*
Lin, Shih Hao*
Schumann, Richard

Surgery-General

Cruz, Michael*
Eusebio, Christian*
Eusebio, Ricardo B.*
Kobayashi, Ronald*
Leon Guerrero, Alexandra*
Medina, Daniel*
Narvaez, John Reinier
Oh, Daniel*
Rahmani, Kia*

Surgery- Hand & Microsurgery

Landstrom, Jerone*

Surgery-Neurological

Adewumi, Dare,
Dulebohn, Scott*
Hayashida, Steven*
Nyame, Verrad*
Yeh, David J.

Surgery-Plastic & Reconstructive

Fegurgur, John*

Surgery Vascular

Eusebio, Ricardo*
Kobayashi, Ronald*

Urology

Fenton, Ann*
Gilbert, Andre
Peters, Virgilio*
Rocco, Nicholas*

Wound Care

Acuna, Edna*
Vargas, Erika R.

Providers marked with an asterisk (*) are Medicare Providers

Guam Providers:

Participating Clinics, Hospitals, Pharmacies and Services

GovGuam FY2027

Providers may change from time to time, we encourage you to call our customer service department.

Participating Clinics

AC Micro Guam, LLC	Fresenius Kidney Care Sinajana Dialysis*	Guam Radiology Consultants*	MDX Imaging*	Premise Health Employer Solutions
Adult Health Care Clinic*	Fresenius Kidney Care Usg - Dededo*	Guam Regional Medical City*	Micronesia Medical and Anesthesia Assoc., PLLC*	Polymedic Clinic
American Medical Center*	Fresenius Kidney Care Usg - Tumon*	Guam Seventh Day Adventist Clinic*	MPG Pediatrics, PC	Romeo Samonte, M.D.*
American Medical Center*	Guam Adult & Pediatric Clinic	Guam Sleep Center*	Northern Region Community Health Center	SDA Wellness Center
Asona Surgical Consultants	Guam Behavioral Health and Wellness Center*	Guam Specialist Group, PLLC*	One Love Pediatrics – Dededo	SDA Women's Health Department
Central Medical Clinic*	Guam Dermatology Institute*	Guam Surgicenter, LLC*	Pacific Cardiology Consultants*	Southern Region Community Health Center
Dededo Polymedic Clinic	Guam E.N.T., LLC*	Guam Surgical Group*	Pacific Hand Surgery Center*	St. Lucy's Eye Clinic*
Evergreen Health Center*	Guam Foot Clinic*	Health Services of the Pacific*	Pacific Medical Group*	The Doctor's Clinic*
Express Care Health & Skin Care Center	Guam Hearing Doctors*	Hepzibah Family Medicine Clinic*	Pacific Radiology, Inc.*	The Neurology Clinic*
Famalao'an Wellness Center	Guam Medical Care*	International Health Providers (IHP)*	Pacific Retina Group, LLC*	The Pediatric and Adolescent Clinic
FHP Health Center	Guam Medical Health Care Center	Island Cancer Center*	Pacific Retina Specialists*	Todu Guam*
Fresenius Kidney Care	Guam Medical Imaging Center*	Island Eye Center*	Pacific Sleep Care	Thomas Shieh, M.D.
FHP Hemodialysis Center	Guam Memorial Hospital Authority*	Island Surgical Center*	Pacific Sleep Center	Young Chang, M.D.
Fresenius Kidney Care		Leopoldo Arcilla, MD*	Pediatric & Asthma Clinic, PC	
Finegayan Dialysis*		Eye Care Guam*		
		Marianas Footcare Clinic*		

Allied Services

Acupuncture

Vandeveld, Brennan, L. Ac.

Audiology

Koffend, Renee, Au. D.*

Behavioral Health

Aguon, Risha, M.A.
 Baleto, Jesse, M.A.
 Baynum, Andri, M.S.C.P.
 Baza, Joleen, M.S.
 Baza, Lisa, Ph. D.
 Bellis, Kirk, D.O.
 Bordallo, Sandra, M.A.
 Butler, Alan T., PsyD
 Calvo, Reyna, MA, LPC, CHE
 Camacho, Lavina, M.A.
 Certeza Amy, M.S.C.P.
 Chargualaf, Melissa, M.S.
 Delos Reyes, Beverly Grace, LPC
 Guilliot, Rosemarie, M.A.
 Frain, Elizabeth, Ph.D.
 Iizuka, Koji, M.D.
 Kallingal, George, Ph.D.
 Leitheiser, Andrea, Ph.D.
 Lizama, Tricia, Ph.D.
 Natividad, LisaLinda, Ph.D.
 Root, Lisa, Psy.D.
 Rosario-Sanchez, Katrina, M.S.W.
 Santos, Jamela, M.S.W.
 Shieh, Beverly, PsyD

Shimizu, Kaileilani, LCSW*

Swaddell, Joan, M.A.
 Tolentino, Doris, M.S.W.
 Urbano, Leonora G., NP
 Whitman, KristiAnna, LPT

Chiropractic

Arthur, Steve, D.C.
 Dimalanta, Albert J., D.C.
 Gregory, Barbara, D.C.
 Gregory, Robert W., D.C.
 James, Robert L.
 Larkin, Gary, D.C.
 Larkin, Lani F., D.C.
 Larkin, Samuel, D.C.
 Larkin, Scott, D.C.
 Miller, Gregory J., D.C.*
 Nicdao, Placido, D.C.
 White, Roderick, D.C.
 Yoon, Jinmo, D.C.

Durable Medical Equipment

Access Medical
 Agility Prosthetics and Orthotics
 Guam Med
 Health Services of the Pacific*
 Healthcare Specialties*
 Home Health Depot
 Isla Home Infusion, Inc.
 Medquest Medical Supply

Home Health Care

Evergreen Home Health
 Guam Visiting Nurses*
 Health Services of the Pacific*
 Isla Home Infusion, Inc.
 NewGen Home Health Agency
 Paradise Home Care

Laboratory

DeBardleben, Tearsa, R.D.N.
 Diagnostic Laboratory Services*

Medical Nutrition Therapy (MNT) and Wellness

Dr. Horinouchi's Wellness Clinic
 Dimalanta, Albert J., D.C.
 Kristin N. Killoran, MS, RDN
 Rosae Shandor, R.D.N.

Occupational Therapy

Pesigan, Albert, O.T.*
 Taitingfong, Rosalind, O.T.*

Optical

Agahan Optical
 FHP Vision Center*
 Garcia Optical
 Ideal Optical
 Ideal Vision Center
 Eye Care Guam
 NEW 20/20 Vision Center

Seventh Day Adventist Eye Clinic*

Vision Express

Physical Therapy

Ada, Tasi, D.P.T.
 Bright, Kim
 Campos, Leonard, D.P.T.
 Chang, Maria P.T.
 Claros, Ryan, D.P.T.
 Delos Reyes, Joseleo, P.T.
 Felipe, Christina, P.T.
 Golez, Rolan, P.T.*
 Guam Regional Medical City*
 Hansen, Sophia, D.P.T.
 Health Services of the Pacific*
 Lagutang, Gabrielle K, D.P.T.
 Macolor, Dustin, D.P.T.
 Nelson, Ashley, D.P.T.*
 O'Connor, Shannon, M.P.T.
 Pagaduan, Marc, P.T.
 Redona, Eric, D.P.T.
 Salas, Glynis Grace, D.P.T.
 Santos, Isaías, P.T.*

Sibug, Mary Ann, P.T.

Slagle, Lady, PT
 S.O.A.R. Physical Therapy

Radiology

Guam Radiology Consultants*
 MDX Imaging*
 Pacific Radiology, Inc.*

Sleep Center

Pacific Sleep Care
 Pacific Sleep Center

Speech-Language Pathology

Coles, Christina, S.L.P.
 Dimla, Rowena. S.L.P.
 Ely, Michelle R. M.A.
 Gonzales, Camille, S.L.P.
 Tiana Quitigua, CCC-SLP
 (Telemedicine)
 Scardilli, Samantha R, S.L.P.

In-Area Hospitals

Guam

Guam Memorial Hospital Authority
 Guam Regional Medical City

CNMI

Commonwealth Health Center

Participating Guam Pharmacies

Community Pharmacy*

- American Medical Center (Tumon)
 - Guam Adult & Pediatric Clinic
Express Med Pharmacy*
 - American Medical Center (Mangilao)
 - Dededo

Guam Rexall Drugs*

Guam SDA Clinic Pharmacy
Island Family Pharmacy
ITC Pharmacy*
 - Guam Business Center
 - Photo Town Plaza
Mega Drugs*
 - Daily Plaza Bldg

- FHP Health Center
 - Oka Plaza Building
Minutes Rx Pharmacy*
Oka Pharmacy*
Perezville Pharmacy*
Polymedic Pharmacy*
Sagan Amot Pharmacy*
SimplyRx Pharmacy

Super Drug*

- Dededo Pay-Less
 - IHP Medical Group
 - K-Mart
 - Maite Pay-Less
 - Oka Pay-Less
 - Yigo Pay-Less

Benefits provided by:

Optum Rx®

Pharmacy Benefits Manager
 BIN: 003650
 Processor Control: 64

Providers marked with an asterisk (*) are Medicare Providers

Off-Island Providers

Local, national and international access to thousands of doctors, hospitals, dental and vision care providers



The Philippines



Korea



Taiwan



Hawaii



California

Asian Providers

Philippines

- **Asian Hospital and Medical Center**
- **Cardinal Santos Medical Center***
- **Chinese General Hospital and Medical Center**
- **Makati Medical Center***
- **Manila Doctor's Hospital***
- **National Kidney and Transplant Institute***
- **St. Luke's Medical Center: Global City***
- **St. Luke's Medical Center: Quezon City***
- **The Medical City: Clark Freeport Zone, Pampanga***
- **The Medical City: Molo, Iloilo City***
- **The Medical City: Pasig City***
- **70 TMC Clinics across the country**

Hong Kong

- Hong Kong Adventist Hospital - Stubbs Road
- Gleneagles Hospital

Taiwan

- **China Medical University Hospital**
- **Shin Kong Wu Ho-Su Memorial Hospital**
- **Taiwan Adventist Hospital**

Japan

- Kameda Medical Center, Chiba
- Kameda Kyobashi Clinic, Tokyo

Korea

- Samsung Medical Center

U.S. Directly Contracted Providers

Hawaii

- Kapiolani Women & Children's Hospital
- Pali Momi Medical Center
- Shriners Hospital for Children
- Straub Clinic and Hospital
- University Clinical Education Research Associates
- The Queens Medical Center (through UHC)

California

- **Keck Hospital of USC***
- **Good Samaritan Hospital***
- **PIH Health Downey Hospital***
- **PIH Health Whittier Hospital***
- **USC Arcadia Hospital***
- **USC Norris Cancer Center***
- **USC Verdugo Hills Hospital***
- Cedars-Sinai Medical Center
- Cedars-Sinai Marina del Rey Hospital
- Children's Hospital of Los Angeles
- Hollywood Presbyterian Medical Center
- Maxim Healthcare Services, Inc.
- Rady Children's Hospital San Diego
- Sharp Chula Vista Medical Center
- Sharp Grossmont Hospital
- Sharp Memorial Hospital

Bold Teal Text = Centers of Excellence Black Text = Other Participating Providers



Through the partnership with UnitedHealthcare* GovGuam members have access to an extensive network throughout CONUS and in countries and globally.

Providers in the continental U.S.

1.1M+ UnitedHealthcare®
Premiere Care Physicians

111K+ Doctors and Health Professionals

6,100+ Hospitals

1,700+ Convenience Care Centers



Global Reach - Local Care

Quality-driven network, clinically assessed and strategically built to enable optimal care outcomes wherever our members are, whenever they need it.



- Clinically driven network design
- Global reach with 2.3M+ providers
- Tailored and responsive network development
- In-house platform and data
- Enhanced value

Facility/Provider Finder

Find Providers by category!

Doctors • Locations • Services • Specialties • Medical Conditions

Visit: us1.welcometouhc.com All Off-Island Services must be pre-approved by Calvo's SelectCare

Telemedicine

Teladoc[™] **HEALTH** provides Virtual Medical visits **24/7**

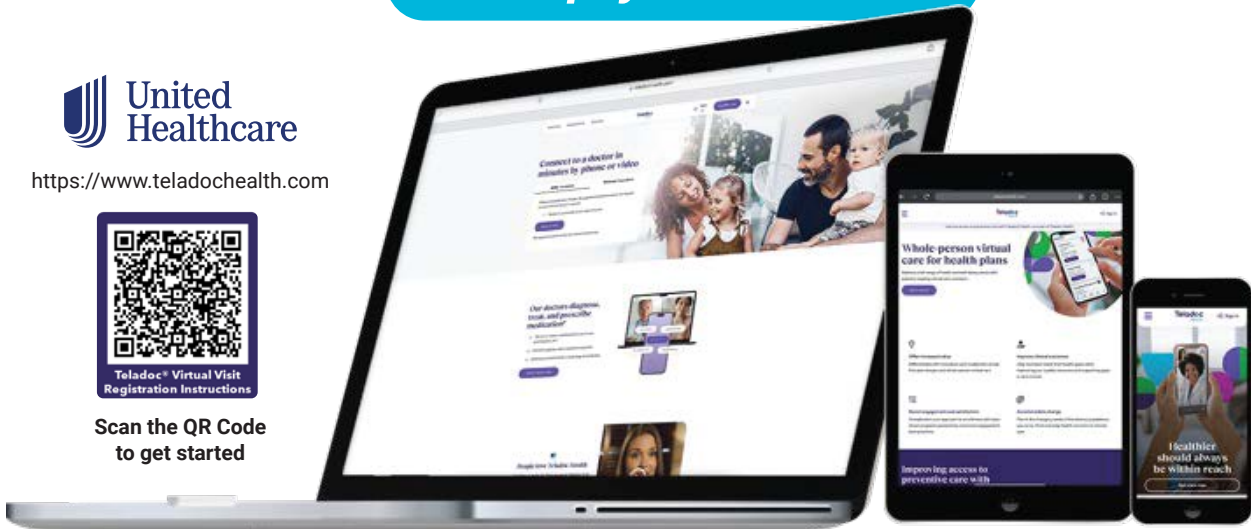
No co-pay! No co-share!



<https://www.teladochealth.com>



Scan the QR Code
to get started



*This network is not available to all plans. Check your specific plan for availability.

Nurseline saves money for members

No co-pays! No deductibles!

The Optum Nurseline is a free, 24/7 service that connects members with registered nurses who can answer health questions, explain symptoms, and help you decide if you need to visit an urgent care or wait to see your primary doctor.

Toll Free 24/7 866-874-3936

NurseLine provided by **Optum**



Life-Saving Benefits

\$500 Travel Benefit: The Philippines or Taiwan

To be applied toward the cost of either **(a)** round trip airfare between Guam and Manila, Philippines or Taiwan; **(b)** ground transportation between the airport and the hospital or; **(c)** lodging in Manila or in Taiwan.

The following requirements apply:

- Calvo's SelectCare will reimburse members up to the \$500 allowance under this travel benefit.
- One time, per member, per year.
- For pre-authorized, specialty care visits, consultations, treatments and hospitalization at participating providers in the Philippines or Taiwan. Applicable only to approved referrals for conditions not treatable on Guam.
- Excludes emergencies, Preventive Services/Executive Check-ups, home health, hospice, maternity and primary care services.
- Cannot be used in conjunction with the Airfare Benefit.
- Members are responsible for making their travel arrangements. Members are also responsible for any transportation and lodging expenses in excess of \$500 and any penalties/fees incurred due to member changes.



Travel Benefit to The Philippines



Travel Benefit to Taiwan

Airfare Benefit



When certain critical conditions occur, you may qualify for round trip airfare to include:

- The member needing care
- An escort to provide assistance
- A medical escort, if medically necessary

This benefit applies to our Center of Excellence Network only. Pre-certification and Pre-approval is required.

Air Ambulance Discount

50% OFF

Air Ambulance Services!

Air Ambulance Carrier and Plan approval required.
Certain qualifying conditions apply.



Wellness & Fitness

Our wellness programs provide a very dynamic and rewarding opportunity for our members to improve their lifestyle and become healthier.

Health Risk Assessments

Our Health Risk Assessment is an essential tool that identifies existing and future risk factors based on an individual's lifestyle habits. NCQA Certified and HIPAA compliant, the Health Risk Assessment evaluates the behaviors, medical history, mental well-being, and preventive care:

- ▶ Get reports uncovering risks you may not know about
- ▶ Identify health concerns that may need your attention
- ▶ Find out your next steps to getting and staying healthy
- ▶ Share your reports with your doctors



Wellness and Disease Management Programs



Lifestyle Intervention, DiaBeatIt Program (Diabetes Education), **Depression and Anxiety Recovery Program** (DARP), **Stop Smoking** (Tobacco Cessation), **Medical Nutrition Therapy** (Prior authorization required)



12-Day Weight Management Program, 14-Day Detox, Medical Nutrition Therapy (Prior authorization required)



Nutritional Wellness Program



Nutrition Services, Diabetes Management Program, Medical Nutrition Therapy (Prior authorization required)



THE WEEKDAY WORKOUT

Members have access to EXCLUSIVE group classes offered by our gym partners for Free!

Aqua Fitness classes!
No membership required!
Classes are on a first come, first served basis!
Classes offered 7 Days a Week!



Health and Wellness Rewards

Earn up to \$200 (\$100 per person), Subscriber and spouse/domestic partner, by first completing the HRA and any one of the two remaining actions:

- **Complete the Online Health Risk Assessment (Required)**
- **Get a Biometric Screening**
- **Complete the Health Management Program with a participating Wellness Provider**

Once the action is complete, member must complete a deductible/reimbursement claim form and submit to Calvo's SelectCare or wellness@calvos.com along with proper documentation in order to claim reward. Services must be provided by a participating provider.



Fitness Partners

Full and Discounted Membership (18 yrs. and older)

Free Membership



Discounted Membership



\$15.00 a Month
with upgrades



Adult Membership \$45/month
Youth Membership \$35/month (Ages 6-13)



4 FREE PASSES
and Discounted Rates



\$22.50
a Month

* **Note:** Members that utilize more than one gym membership simultaneously will be disqualified from the Rewards Program and are subject to paying full fees. Services are only covered for Members 16 years old and older unless otherwise indicated. *Fitness Partners and fees are subject to change.*

Gym/Fitness Reward

Members will be rewarded \$75 for each fiscal year quarter by working out 10 days per month for three (3) consecutive months



Get as much as
\$300
Annually!

To earn the Gym/Fitness Reward, members must complete the following requirements:

- Enroll and complete the Calvo's SelectCare Health Risk Assessment
- Select one of our gym/fitness partners
- Work out at least ten (10) days per month at the selected gym/fitness partner
- For three consecutive months per fiscal year quarters:
October to December, January to March, April to June, July to September
- Ensure you check in with the staff of your fitness center and/or you can also use the "Gym Check-In" function in your Lifestyle Club app and scan the QR code for validation of each day you workout.

**HRA must be completed prior to submission.*

Massage Benefits

Discounted Rates for Government of Guam Subscribers and Spouses/Co-habiting Partners



\$20.00
Member Fee



\$20.00
Member Fee



\$20.00
Member Fee



\$15.00
Member Fee



10% Discount
plus \$35.00 off



\$25.00
Member Fee



\$20.00
Member Fee



\$15.00
Member Fee



\$20.00
Member Fee



\$25.00
Member Fee

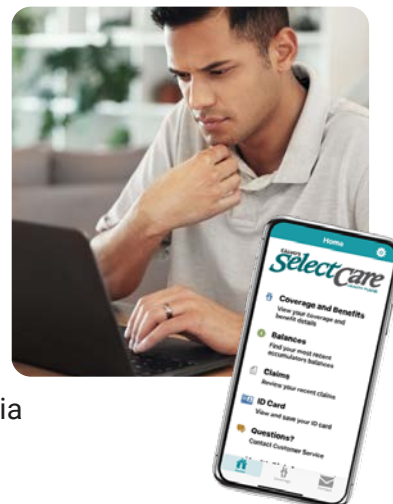
* **Note:** This benefit is limited to only ONE MASSAGE per month across the entire spa network. Fees may vary per spa facility. Services are limited to members over the age of 18. Does not accumulate to the Out-of-Pocket benefit. *Massage Spas and fees are subject to change.*

Web Portal

Providing digital tools and media to enhance the health and wellness initiatives of every member

Calvo's SelectCare online

- Enroll on desktop or mobile device
- View or print membership card
- Access Schedule of Benefits
- Access Member Handbook
- View Claims Record: Medical and Prescription Drug claims
- View Deductible Status and monitor out-of-pocket accumulators
- Access your Provider Directory to find a doctor or facility
- Access links to UnitedHealth and OptumRx
- Access Cost Estimators for medical services in the U.S., Guam, and Asia
- Submit Claims or other documents



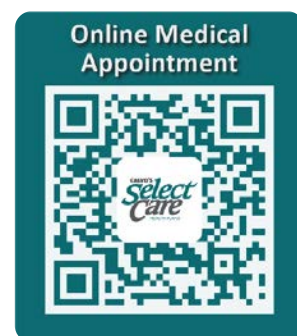
Online Medical Appointment

A convenient and transparent process to schedule your appointments to the Philippines & Taiwan

The appointment system will be expanded to include the U.S. Mainland soon

Appointment Tool: <https://appointment.calvos.net/main>

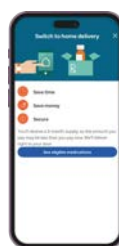
Members and providers can get information and access from our website and our mobile app!



Optum | Additional Services

A fast, easy and secure way to get information you need to make the most of your pharmacy benefit.

- Financial & Pharmacy Resources and Education
- "Healthier You" Wellness Article Library
- On-demand Health & Wellness video Library
- Patient Support



Download the app!



The OptumRx Mobile App is designed for wellness on-the-go!

- Never miss dose
- Stay on top of medication refills
- Show your doctor exactly what medications you are taking
- Pull up your medication history anytime
- Learn about medication side effects & interactions and much more



Save Time and Money using the Optum Rx Mail Order Maintenance Program!

Save as much as \$180

on Formulary Generic and Brand Name Drugs per year per drug!

GovGuam Self-Funded FY2027 Open Enrollment Online Enrollment

Only for new members and members making changes



We make enrollment fast and easy!
Please follow the steps below:



- 1 Go to www.calvos.net and click on the Government of Guam Member button enroll.calvos.net/govguam or scan the QR Code.
- 2 Select “**Check or Change Current Enrollment**” if you have previously subscribed to Calvo’s SelectCare.
Select “**New Enrollment**” if this is your first enrollment with Calvo’s SelectCare.
- 3 Submit enrollment information. You can also upload applicable documentation such as birth certificates, legal guardianship, etc.
- 4 Upon submission you will receive an email confirmation.
- 5 Starting on October 1, 2026, you will be able to access your Member ID card, Member Handbook, Provider Directory and other Member Communications at www.calvos.net or on the Calvo’s SelectCare Mobile App.

Member Communications

Staying informed is important!
We provide frequent communications, including:



- ✓ **Monthly Wellness Newsletters**
- ✓ **Provider Updates**
- ✓ **Benefit Updates**
- ✓ **Member Satisfaction Surveys**
- ✓ **Healthcare News**

Special Offers for our members!

Download the app to view the many offers and display your card right on your mobile device to avail discounts when visiting our Lifestyle Club partners on Guam and Saipan!



Government of Guam Members

Gym validation is now at your fingertips!
Government of Guam subscribers who partake in the Gym/Fitness Reward have an easier validation method!



Click on the "Gym Check-In" button and scan the QR code at the gym/fitness partner location!



CALVO'S
Lifestyle
CLUB



Calvo's Lifestyle Club

**It's more than a club,
it's a Lifestyle!**
Download today!



You must be 18 years old or older to avail of the Lifestyle Club.

Additional Information

Off-Island Care

The following was developed to assist members with the off-island referral process.
Please contact our office for any additional assistance you may require.

Referral Procedures

- Contact Customer Service at least four (4) weeks prior to your anticipated departure date
 - Visit our office
 - Call us at 671-477-9808
 - Email to service@calvos.com
 - Send us a message through your online portal at www.calvos.net
 - Complete an online appointment request at appointment.calvos.net
- You will be required to complete our Off-Island Appointment Request form and provide our office with your medical referral and medical records
- You must also hand-carry your referral, complete medical records and compact discs of diagnostic images or Pathology slides, as listed below in the Required Documents section
- It is not advisable to purchase airline tickets without a confirmed off-island doctor's appointment



Required Documents

- Off-island medical referral from your local doctor.
- Medical Records related to your illness. You will likely need to bring these records with you to present to your off-island provider.
 - Copies of diagnostics tests such as Ultrasound, X-Ray, MRI, CT Scan, Biopsy Reports, Pathology Slides, Angiogram CD, and any other pertinent records.
 - Most Recent Blood Tests/Laboratory/Pathology and other diagnostic procedure results.
 - If you were recently discharged from a hospital, please bring the Discharge Summary, Laboratory Results, and any Operative Reports.
- Completed Calvo's SelectCare form authorizing us to receive health information from your off-island provider.
- Calvo's SelectCare Member ID Card and a picture ID.
- Please allow us time to review your request, generate the necessary paperwork, and confirm acceptance by a physician and/or facility. Most delays in processing are due to appointment unavailability, changes in schedule, and/or incomplete records. All appointments are subject to provider and facility availability and there may be a waiting period until your scheduled appointment.

- A Guam Memorial Hospital Social Worker may provide assistance for Hospital-to-Hospital transfers, so please communicate with them as they have standard procedures and protocols for Hospital-to-Hospital transfers.
- When a referral packet is ready, we will call you for pick-up. Anticipate and allot 30 minutes of your time to review the off-island referral packet and sign any necessary documents.

Additional Information and Suggestions

- **Passport:** It is recommended that you always have a valid passport with more than 6 months prior to its expiration. This document is necessary to travel and seek care with our providers outside the United States, especially in cases where a medical transfer or evacuation is necessary.
- **Advanced Health Care Directive – aka Living Will:** You should set up a personal directive, advance directive, or advance decision, or living will. This is a legal document in which a person specifies what actions should be taken for their health if they are no longer able to make decisions for themselves because of illness or incapacity.
- For travel and lodging arrangements, you should register and coordinate with the Guam Medical Referral Office on Guam (671-475-9350) or their satellite offices in the Philippines, Hawaii and California as they may be able to assist you with lodging and travel arrangements.
- Completed Fitness for Travel Forms may be required by the airline and must be obtained from your referring physician prior to 10 days of departure and forwarded to the airline for their review.
- Please verify with the attending physician if oxygen is needed during the trip and during any layovers. If required, please coordinate with the Guam Medical Referral Office to make arrangements.
- Wear comfortable clothing and footwear when undergoing physicals.
- Your Calvo's SelectCare plan only pays for covered medical services, aside from applicable deductibles, Co-Insurance, or Co-Payments, you should also be prepared to pay for any items not related to your care, such as phone calls and comfort items. Payments must be made at the time of service or at the time of discharge from the hospital. We suggest bringing extra money or credit cards in anticipation of such expenses.
- Please obtain receipts for any payment you may make for your covered medical care and submit them to our office no later than 120 days from the date of service.
- Be sure to bring back all medical records and reports related to your off-island care and present to your local provider to help in the continuity of your care.
- It is recommended to bring along a companion.

Whenever you want someone else to communicate with Calvo's SelectCare to coordinate your referral (e.g. spouse, companion, Guam Medical Referral Office, etc.), you must sign our form authorizing us to release Protected Health Information (PHI) to anyone acting on your behalf. Verbal authorizations are not accepted.

- If you lose your coverage for any reason at any time during your off-island care, you will be required to reimburse Calvo's SelectCare or any providers for charges incurred beyond the insurance coverage period.
- **Coverage for dependent child or children residing in the Continental USA:** We will extend coverage to an eligible dependent child or children residing in the Continental USA through the UnitedHealthcare network. We recommend that you or your dependent child identify and select a medical provider by accessing the UnitedHealthcare website: us1.welcometouhc.com Once a provider is identified, it is advisable that you inform us, so we can issue a coverage letter to your child and the provider. This will improve the manner in which your dependent child or children access care. It is also recommended that you check with the provider regarding his or her participation with the UnitedHealthcare network, as their participation status may change.
- **Please make sure that you, your next of kin, or medical provider contact us within 48 hours for the following:**
 - Hospital Admission
 - Outpatient Surgery
 - Emergency Room Visit
 - High Level Diagnostic Testing such as MRIs or CT Scans

Failure to do so may result in becoming financially responsible for charges.

- If care is sought in the Philippines, you may need to coordinate with our Calvo's SelectCare Office located at one the following locations:

**Calvo's SelectCare at
St. Luke's Medical Center:
Quezon City**

Rm. 716 7th Floor, North Tower
Cathedral Heights Building Complex
St. Luke's Medical Center Compound
#279 E. Rodriguez Sr. Avenue,
Quezon City, Philippines
Phone: (632) 413-1312

**Calvo's SelectCare at
St. Luke's Medical Center:
Global City**

Rm. 1008 10th Floor
Medical Arts Building
32nd St. Bonifacio Global City
Taguig City, 1112 Philippines
Phone: (632) 555-0443/0448

**Calvo's SelectCare at
The Medical City:
Pasig City**

Business Center, 9th Floor
The Medical City, Ortigas Center
Pasig City, Philippines
Phone: (632) 650-0589

St. Luke's Quezon City



St. Luke's Global City



The Medical City



Frequently Asked Questions

Self-Insured Questions

What is Self-Insurance?

Self-Insurance is a type of insurance plan whereby the employer assumes the financial risk for providing health care benefits to its employees and retirees.

What is a Third Party Administrator (TPA)?

A Third Party Administrator provides administration to the Self-Insurance Plan including member enrollment and administration, medical and pharmacy network development and management, claims payment administration, and member and provider appeals.

The Government of Guam is the Self-Insured entity and Calvo's SelectCare is the Third Party Administrator.

Enrollment Questions

When is Open Enrollment?

- Open Enrollment starts on September 14, 2026 and ends on September 26, 2026.
- You may enroll online through the Government of Guam Enrollment link on our website at www.calvos.net or submit your enrollment form to your HR office.

Where can I get my Enrollment Packet?

You can obtain an Enrollment Packet from your HR office or on our website at www.calvos.net

Where do I send my Enrollment Form?

You may submit your enrollment form to your HR office or you can complete one online at www.calvos.net

I made a mistake on my Enrollment Form.

Can I submit a corrected form?

If you completed a physical form and would like to submit a correction, please fill out a new form and be sure to write "Supersede" at the top of the form. If you completed a digital form, go back into the digital enrollment link and select "Edit Enrollment" to make the necessary changes.

What information is available to me on Calvo's SelectCare's website and mobile app?

We're happy to provide you with digital tools that will allow you to access your account information at a click of a button, in the comfort and safety of your own home. Through your account on our website, www.calvos.net and our mobile app, you can do it all:

- Digitally enroll
- View and print your digital member ID cards
- Take your annual Health Risk Assessment
- Securely submit any necessary document
- View your and your family's deductible and out-of-pocket status
- View your coverage and benefits
- View or download Member Handbook
- View or download Provider Directory
- View or download Drug Formulary
- Access link to the Lifestyle Club and Calvo's Insurance website: www.calvos.com
- Access link to our Pharmacy Benefits Manager, OptumRX: www.optumrx.com
- Access link to the UnitedHealthcare Provider finder: www.us1.welcometouhc.com/find-a-doctor

When will I be receiving a member ID card?

By October 1, 2026, you can obtain your digital member ID card by registering on our website www.calvos.net or downloading and registering the Calvo's SelectCare mobile app on your Android or iPhone.

Member ID cards will be mailed to you approximately two weeks after October 1, 2026. Please note that ID cards will not be reissued for members who roll over into the same plan; new cards will only be issued to new members or those who have changed plans

Frequently Asked Questions (cont.)

Benefits Questions

Who handles my HSA plan?

Please refer to any bank or company managing an HSA plan.

I am a new member. When are my benefits effective or when can I start using my insurance?

If you meet the Open Enrollment requirements, your coverage will become effective Oct. 1, 2026. You can use your benefits as of Oct. 1, 2026.

How do I access care without an ID card?

Your medical providers have access to eligibility information on our website and also through an automated fax recall system.

Pharmacy Questions

How does my provider request pre-certification for a medication?

Your provider can fax the pre-certification request to our office at 671-477-7304

How do I obtain a copy of the Plan's Drug Formulary?

Our drug formulary can be obtained through our website at www.calvos.net

How can I or my provider know if a medication requires pre-certification before I go to the pharmacy?

- You or your provider can reference our drug formulary to identify drugs that require pre-certification by the plan
- You or your provider can contact our Customer Service Department for assistance.
- The Prescription Drug Formulary is updated semi-annually (January and July). Drug Formulary updates are posted on our web portal.

Coordination of Benefits Questions

Why does Calvo's SelectCare need to verify if I have other insurance coverage?

We need to know if there is more than one plan to provide benefits for a patient. It is necessary for us to identify which plan provides primary plan benefits and which plan provides secondary plan benefits. It is also important to update your COB record with the plan to avoid becoming responsible for any unpaid bills.

Claim Questions

How do I submit a claim to Calvo's SelectCare?

- Online by logging into our website at www.calvos.net
- Submit the claim via email to service@calvos.com
- Mail to: Calvos SelectCare,
P.O. Box FJ Hagatna Guam 96932
- Fax to: 1-671-477-4141
- Visit our main office in Hagatna

Off-Island Care Questions

What steps do I need to take to receive care Off-Island?

In order for our office to properly coordinate and authorize your off-island medical service, you must provide us with the referral from your primary doctor; all pertinent medical records and diagnostic images; your preferred appointment date and the location of the participating clinic or facility. Please see your Member Handbook for more information.

How do I locate a participating provider outside of Guam?

View or download the Provider Directory from www.calvos.net for direct contracted providers or access the Unitedhealthcare Provider Finder at www.us1.welcometouhc.com/find-a-doctor

Off-island services do require a referral from your primary care provider and pre-approval from Calvo's SelectCare.

Medicare Premium Reimbursement Program Information

For more information please call Retirement Fund at 671-475-8900-3

Government of Guam Retirees and Survivors that are enrolled in Medicare Parts A & B, are eligible for reimbursement of their Medicare Premiums.

Requirements:

- You must complete Medicare Reimbursement Application Form
- Reside, and file Income Tax Returns, on Guam
- Be enrolled in Medicare Parts A & B;
- Provide proof of Medicare premium payments.
- Forms can be obtained at the GovGuam Retirement Fund.

Enrollment in the GovGuam Health Plan is not required. However, if you choose to enroll in GovGuam Health Insurance Plan, **reimbursement shall only be made to those who elect the Retiree Supplemental Plan (RSP).**

Contact Information

- Medicare counseling:** Retirees turning sixty-five (65) years of age during the FY2027 Plan Year (October 1, 2026 to September 30, 2027).
 - Department of Public Health and Social Services, Division of Senior Citizen at (671) 735-7421 or 735-7415.
- Medicare Reimbursement Program:**
 - Government of Guam Retirement Fund 475-8900 thru 3.

424 Route 8
Malo, Guam 96910
Tel: (671) 475-8900
Fax: (671) 475-8922

VENDOR NO. _____

RETIREMENT FUND

FY 2024 – MEDICARE PREMIUM REIMBURSEMENT APPLICATION

PLEASE ATTACH A COPY OF YOUR MEDICARE CARD

CHECK ONE: ☐ NEW APPLICANT ☐ CURRENT PARTICIPANT RETIREMENT PLAN: ☐ DB ☐ DC

ANNUITANT'S NAME: _____

SOCIAL SECURITY NUMBER: _____

CONTACT INFORMATION: _____

MAILING ADDRESS: _____

CONTACT NUMBER(S)/E-MAIL ADDRESS: _____

HEALTH CARE COVERAGE (CHECK MARK (✓) ALL THAT APPLY):

Medicare		GOVGUAM HEALTH INSURANCE			
		Not RSP Eligible	RSP	1500 or 2000	
Part A	Part B	Enrolled	Yes	No	Class I, II, III, or IV
					I or II III or IV

COST OF PREMIUMS:

CALENDAR YEAR	PART A	PART B	PART D
2023	\$	\$	\$
2024	\$	\$	\$

LATEST TAX RETURN FILED: _____ TAX YEAR _____ WHERE FILED: ☐ GUAM ☐ OTHER _____ STATE _____

I am submitting this application for the purpose of obtaining reimbursement of Medicare premiums in accordance with Public Law 37-42, Chapter XI, Section 1(g). As such, I certify the following:

- I am a Government of Guam retiree/survivor domiciled on Guam, and I am eligible to enroll in the Government of Guam Health Insurance Program.
- The premiums, for which I have submitted proof of payment, were not paid by a government organization or entity on my behalf; and
- I am not entitled to, nor have I received, a reimbursement of Medicare premiums from any other government organization.

VENDOR NO. _____

RETIREMENT FUND

FY 2024 – MEDICARE PREMIUM REIMBURSEMENT APPLICATION

IMPORTANT NOTICE TO APPLICANT:

- The Retirement Fund (the "Fund") requires documentation validating:
 - That you are enrolled in the Medicare medical insurance program (Copy of Medicare Card); and
 - The commencement date of your Medicare medical insurance coverage; and
 - Your monthly premium cost, and payments.
- In accordance with the Fiscal Year 2024 Budget Law (Public Law 37-42), funds are appropriated from the General Fund to the Retirement Fund to pay the cost of Medicare premiums, inclusive of premiums for Medicare Parts A, B and D, for government of Guam retirees and their survivors domiciled on Guam, and who are eligible to receive Social Security income benefits, and who are eligible to enroll in the government of Guam Group Health Insurance Program. No government of Guam retiree or their survivor shall be required to enroll in the Government of Guam Health Insurance Program in order to receive the reimbursement.

Bona fide residents of Guam are required to file their tax return in Guam in accordance with the Internal Revenue Service's Publication 570 (relevant page enclosed). As such, the Retirement Fund may require you to provide documentation to confirm that you filed your tax return in Guam.

If you applied for, and received, reimbursement of Medicare premiums for a period that you did not file your tax return on Guam – you will be required to repay such reimbursements to the Fund. The Fund may also offset any overpayments, with reimbursements you are entitled to.

- In Fiscal Year 2024, for those government of Guam retirees and survivors who participate in the Government of Guam Group Health Program and are enrolled in Medicare Parts A and B, reimbursement shall only be made to those who opt for the Retiree Supplemental Plan (RSP).
- Participants who pay Medicare premiums through automatic deductions from their Social Security or Civil Service retirement annuity, are required to submit to the Fund, a copy of Form SSA-1099 for Calendar Year 2023. Thereafter, participants shall submit Form SSA-1099 for each calendar year, in which they applied for, and received, a reimbursement of Medicare premiums.
- Appropriations are remitted from the General Fund to the Retirement Fund on a monthly basis. Reimbursements are contingent on the availability of appropriated funds, and are processed in the order in which complete and appropriate documentation is received. As such, participants are highly encouraged to promptly submit their proof of payment.

Reminder:

If you are currently enrolled under Calvo's SelectCare your coverage will automatically roll over under the same benefit plan.

Fill out the Enrollment/Change of Status Form if:

You are a new enrollee (did not enroll in FY2026)

OR

You are currently enrolled and need to make changes to your plan

FY2027 Subscriber Rates

Actives (Bi-Weekly)	HSA2000	PPO1500
Class I: Subscriber Only (No Dependents)	\$2.04	\$77.36
Class II: Subscriber and Spouse (Domestic Partner) Only	\$45.08	\$193.51
Class III: Subscriber and Child/ren Only	\$36.21	\$145.71
Class IV: Subscriber and Dependents (Spouse/Domestic Partner & Child/ren)	\$58.83	\$239.13

Retirees (Semi-Monthly)	HSA2000	PPO1500
Class I: Subscriber Only (No Dependents)	\$2.21	\$83.81
Class II: Subscriber and Spouse (Domestic Partner) Only	\$48.84	\$209.64
Class III: Subscriber and Child/ren Only	\$39.23	\$157.85
Class IV: Subscriber and Dependents (Spouse/Domestic Partner & Child/ren)	\$63.73	\$259.06

Retiree Supplemental Plan	Medical (Semi-Monthly)
Class I RSP Subscriber Only	\$00.00
Class IIa RSP Subscriber + RSP Spouse/Domestic Partner (Medicare A&B Both Enrolled)	\$00.00
Class IIb RSP Subscriber + Non Medicare Spouse/Domestic Partner	\$25.00
Class III RSP Subscriber + Non Medicare Child(ren)	\$25.00
Class IVa RSP Subscriber + Dependents (Spouse/Domestic Partner enrolled in both Medicare A&B + Non Medicare Child/ren)	\$25.00
Class IVb RSP Subscriber + Dependents (Non Medicare Spouse/Domestic Partner & Child/ren)	\$25.00

**Thank you! Un dangkalu
na Si Yu'os Ma'åse'!**

We look forward to servicing you.

As your partner in health, we encourage you to take full advantage of your plan benefits and resources.

Staying healthy starts with simple steps:

- Schedule your annual check-up and preventive screenings.
- Stay active and eat balanced meals.
- Make use of our wellness programs and provider network for convenient care.
- Reach out to our Member Services team anytime you need support navigating your benefits.

Your health is our priority. Together, we can make sure you and your loved ones enjoy the peace of mind and security that come with being part of the SelectCare family.

Thank you for allowing us to serve you — we look forward to supporting your health journey today and in the years ahead.

**Warm regards,
Calvo's SelectCare Team**

Through challenging times and the complexities of navigating healthcare, Calvo's SelectCare remains committed to being there for our members when they need us most.

We would like to share some of the comments that our members expressed about our team and the reliability of our services that Calvo's SelectCare provides.

"Since at least 2016, Calvo's SelectCare has provided my family and me with steady, professional guidance in navigating both on-island and off-island health care. When it comes to health care, details matter, follow-through matters, and having a team you can rely on matters. I have especially valued the responsiveness, personal attention and willingness to help when questions or concerns arise. Navigating health care can sometimes be complicated, particularly when off-island care is involved, and having knowledgeable guidance throughout the process provides important peace of mind. Over the years, that dependable support has made a meaningful and positive difference for my family and me."

P. Long Diego, MPA

"I have been a loyal client of SelectCare for many years and look forward to continuing that relationship for many more. When I faced an unexpected health crisis, the SelectCare team made my off-island referral seamless and stress-free. Their prompt response, professionalism, and genuine empathy provided reassurance during a very difficult and uncertain time.

Their compassion and willingness to guide me through the process made a significant difference and gave me peace of mind when I needed it most. I am truly grateful for the exceptional care and support I received from SelectCare and remain confident in my decision to be a long-term client."

J.R. San Nicolas

"I have had an excellent experience with Calvo's SelectCare and truly appreciate the exceptional level of service and support provided by the entire SelectCare team. Their excellent customer service, both here in Guam and in the Philippines, has made a tremendous difference, especially when seeking assistance while traveling or receiving care off-island. The SelectCare team has consistently been professional, responsive, courteous, compassionate, and helpful whenever I have needed assistance or had questions regarding my health insurance benefits. It gives me great peace of mind knowing that wherever I may be, I can rely on a team that genuinely cares about its members and works hard to make navigating healthcare as smooth and stress-free as possible. I am truly grateful for the outstanding service and support I continue to receive from Calvo's SelectCare and would confidently recommend them to others."

Y. McDonald

"My experience with Calvo's SelectCare has been very positive and reassuring. The SelectCare team provides reliable, responsive, and professional service, making it easier to navigate healthcare coverage and access the support we need. Their commitment to their members is evident in the quality of service they provide, and I truly value the confidence and peace of mind that comes with knowing our healthcare needs are in capable hands."

M. Villacorta

We appreciate not only the members who have shared these comments but to all of you for the opportunity to serve you!

Guam

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